

Woodhill Surgery Patient Reference Group Meeting

Wednesday 26 April 2023 via Zoom

Present: Andrew Cornell, Practice Manager – ATC
Gill Williams, Patient Services Manager – (GWill)
Shirley Holland – SH
Lucy Jervis (MAYFACS) – LJ
Victoria Clarke (VC)
Lizzie Young (LY)
Gill Weavers (GW)
Jeanette Hore (JH)
Brian O’Connor (BO)

Apologies:

Welcome: ATC welcomed those in attendance to the meeting.

Conflict of Interest: No conflicts of interest were tabled.

Matters arising from previous minutes:

ARRS Roles: Karen McQuillen is our Care Co-ordinator and her role is now fully up and running and is proving useful. She acts as a link between outside organisations, patients and the surgery providing support for cancer patients and their families, patients diagnosed with dementia and other social needs. She runs clinics at the surgery and visits patients in their homes if required. Unfortunately this is only useful for members of the public registered at Woodhill Surgery as other neighbouring surgeries don’t provide this service. Our PCN group are aware of this issue and currently reviewing. ATC provided LJ with a contact email address to also follow up with other local surgeries.

Development:

The development is still ongoing, however costs have risen significantly due to the delay in starting the build and inflationary costs.

Local parish council elections are taking place on May 4th and a lot of candidates who are canvassing are actively supporting the development. A poster and leaflets have been produced however the surgery has declined to display as they would prefer to remain neutral. Mayfacs have also taken the same stance in remaining neutral but did point out that they are providing assess for villagers to vote by providing transport if requested and reminding people of the new requirement to provide ID.

GW also advised that she is currently standing for Wealden District Council and hopes, if appointed, she will be able to support the development from a district council level.

Registrations/List Closure:

The current surgery list closure will be lifted towards end of May for 1st June. The surgery has also applied for a boundary reduction to pull in our boundaries; this request will remove Hadlow Down area and draw further away from Heathfield. This boundary reduction has been requested to make our geographical area more management as our current boundaries are not sustainable. Having a large boundary can, on occasion, mean a GP is taken away from the surgery for over an hour to do a home visit and their absence impacts on any nursing duties as some procedures cannot be carried out unless a GP is physically present in the surgery. The ICB have said they aren't prepared to look at boundary change until we come out of list closure.

Extended Hours Clinics: The extended hours clinics on a Thursday and Saturday are proving popular and getting booked up in advance. We currently offer appointments on a Thursday with one GP face to face and one GP taking calls only, plus a nurse clinic.

MAYFACS:

LJ advised that MAYFACS have settled into their new premises at London House and their increased visibility in the High Street has increased their footfall.

Becky Smith has recently been appointed as the Volunteer Co-ordinator.

LJ also advised the group of a Dementia Support Café that is held in Crowborough Hospital every 3rd Thursday in the month. Crowborough provide both a bus and a driver to transport patients there, however they still require a chaperone.

AOB:

JH advised that there is currently an appeal for a new Defibrillator to be installed in the village, possibly in the telephone kiosk. This need was highlighted during a recent incident whereby the current machine outside Mayfield School couldn't be accessed as the emergency services didn't have the necessary access code. The Rose & Crown are running a fundraising event in the near future and publicity is currently being produced.

ATC advised the group that he had been approached by MediTech Trust to request some medical equipment that could be funded by their organisation. He has requested two replacement couches for the surgery and advised JH that it may be worthwhile contacting this organisation to see if they can assist with any funding?

JH also asked for permission to reinstate the newsletter display box in the surgery.

Date of next meeting: Wednesday 19th July 2023 at 10.30am via Zoom