

Woodhill Surgery Patient Reference Group Meeting

Wednesday 25 January 2023 via Zoom

Present: Andrew Cornell, Practice Manager – ATC
Gill Williams, Patient Services Manager – (GWill)
Jeanette Hore – JH
Shirley Holland – SH
Lucy Jervis (MAYFACS) – LJ
Brian O’Connor (BO)
Gill Weavers (GW)
Victoria Clarke (VC)
Lizzie Young (LY)

Apologies:

Welcome: ATC welcomed those in attendance to the meeting and in particular two new members, LY and VC

Conflict of Interest: No conflicts of interest were tabled.

Matters arising from previous minutes:

PRG membership: Next membership review to be carried out in October 2023 as two new female members have recently joined the group and it was agreed we were proportionately represented at present.

Appointments: Most consultations are now carried out face to face as the majority of patients prefer this option.

ARRS Roles: Our First Contact Physiotherapist is proving very popular as we have had a good uptake for his appointments and all his Wednesday sessions are being fully utilised. We now have a new Care Co-ordinator, Karen McQuillen, who is starting up clinics on Tuesday and Thursday afternoons for those patients who require this service.

Development: Following the recent public planning meeting at Wealden District Council, it was unanimously agreed that the development proposal be passed. The group wanted to thank the Parish Council and in particular Gill Weavers and Chris Lilley who have worked tirelessly in pursuing this application. Thanks was also expressed to ATC for his succinct presentation at the meeting. The next stage in the process is to go out for tender with builders. ATC confirmed that the new surgery will not be able to be a dispensing practice due to the close proximity of a community pharmacy.

Flu Clinics: The national update amongst the ‘Under 65’s’ was very low. We still do have some Under 65 vaccine available if there are patients who wish to have this.

ICB/PRG – nothing to report.

Registrations: Our application to close our list to new registrations was agreed by the ICB effective from 1 December for a period of six months. It will be reviewed after this time in tandem with Heathfield Surgery when their review is due. We are still accepting patients who are moving to the family home and current patients who are moving within our area will not be affected by the list closure. It was noted that 'Find Your GP' on the NHS website is still showing that Woodhill Surgery accepts patients and ATC to chase up and amend.

Extended Hours Clinics: The extended hours clinics on a Thursday and Saturday are proving popular and getting booked up in advance.

MAYFACS:

The Warm Spaces Hubs have now been set up and are available to all members of the community.

LJ advised that MAYFACS will be moving to new premises by the end of February.

MAYFACS currently use volunteer drivers to delivery drugs on a regular basis to patients who are unable to get to the pharmacy, however the new owners of St Dunstons would like a more formal arrangement with them and may be considering a charge to clients for delivery. This will be reviewed within the next six months and ATC offered to be involved in the discussions if required.

Staffing: Dr Kath Heal left in the surgery in December and has been replaced by Dr Catriona MacIver. Dr MacIver was a former partner at Wadhurst and is also the Clinical Director for our PCN as well as overseeing Brooklands Care Home linked with Ashdown Forest Health Centre.

AOB:

GW asked when the new surgery is completed whether there will be an increase in capacity? ATC confirmed that as the number of consulting rooms would increase so our patient capacity would rise in line with this.

Date of next meeting: Wednesday 12 April 2023 at 10.30am via Zoom (? Followed by lunch)